

Wholistic Wellbeing	Excellence	Leadership	Listen & Learn
<p>Meet diverse community needs through whole-person, client-centred care.</p> <p>Address social determinants of health and eliminate barriers to care.</p> <p>Enhance quality of life and optimize overall wellbeing.</p>	<p>Provide high-quality experiences for clients, staff, and partners.</p> <p>Deliver diverse programs and services using leading and emerging practices.</p> <p>Leverage interdisciplinary expertise and technology to support excellence.</p>	<p>Strengthen Gateway's role as a leader locally and regionally.</p> <p>Connect, collaborate, and innovate with peer organizations.</p> <p>Build leadership capacity within staff and advocate for system change.</p>	<p>Foster continuous improvement through self-reflection and staff learning.</p> <p>Engage meaningfully with clients, community, and partners.</p> <p>Increase awareness of trends and changes across the healthcare ecosystem.</p>
Links to Strategic Directions			
<ul style="list-style-type: none"> • Access and Equity • Service Delivery Philosophy 	<ul style="list-style-type: none"> • Health Human Resources • Access and Equity • Service Delivery Philosophy 	<ul style="list-style-type: none"> • Partnerships and Community Engagement • Health Human Resources • Service Delivery Philosophy 	<ul style="list-style-type: none"> • Partnerships and Community Engagement
Mission	Vision	Values & Commitments	
<p>Gateway provides accessible high-quality care to optimize individual, family and community health and well-being.</p>	<p>Gateway is the health hub to be well, get well, stay well in our community.</p>	<ul style="list-style-type: none"> • Treat others with dignity, respect and kindness • Act with authenticity, integrity and honesty • Work efficiently, effectively and ethically • Engage with empathy, care and compassion • Champion inclusion, equity and reconciliation • Foster a sense of security, safety and belonging • Remain flexible, responsive and agile • Continuous improvement, accountability and transparency 	



Aim: By 2030, Gateway Community Health Centre will be the trusted health hub for Centre Hastings, creating neighbourhood health homes that provide integrated, equitable, and innovative care in rural communities.

Partnerships & Community Engagement	Health Human Resources	Access & Equity	Service Delivery Philosophy
<p>Strengthen collaborations with local health and social service providers.</p> <p>Build inclusive partnerships to address rural and underserved community needs.</p> <p>Enhance visibility and awareness of Gateway's role in the community.</p>	<p>Recruit and retain skilled staff by promoting Gateway as an employer of choice.</p> <p>Support professional growth, leadership development, and staff wellbeing.</p> <p>Optimize team-based care models to address service gaps.</p>	<p>Reduce barriers to care and reach unattached, isolated, and underserved populations.</p> <p>Deliver whole-person care that integrates physical, mental, emotional, and social needs.</p> <p>Foster inclusion, equity, and cultural safety across all services.</p> <p>Advocate for system improvements and community-based resources.</p>	<p>Commit to continuous quality improvement.</p> <p>Advance innovation in care and service delivery.</p> <p>Champion health equity in all programs and services.</p> <p>Strengthen staff capacity through training and partnerships.</p>
Links to CARE strategies			
<p>R - Relationships</p> <p>A - Accessibility and Awareness</p>	<p>E – Evolving (growth and adaptability)</p> <p>C – Clarity and Consistency (roles, succession)</p>	<p>A – Accessibility and Awareness</p>	<p>E – Evolving (responding to needs)</p> <p>R – Relationships</p>
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<p>Gateway provides accessible high-quality care to optimize individual, family and community health and well-being.</p>	<p>Gateway is the health hub to be well, get well, stay well in our community.</p>	<ul style="list-style-type: none"> • Dignity, respect and kindness • Efficiently, effectively and ethically • Inclusion, equity and reconciliation • Flexible, responsive and agile • Authenticity, integrity and honesty • Empathy, care and compassion • Security, safety and belonging • Continuous improvement, accountability and transparency 	

